## Monge, Elaine (SCA)

From:

noreply@formstack.com

Sent:

Wednesday, June 21, 2017 6:27 PM

To:

Breaches, Data (SCA)

Subject:

Security Breach Notifications

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## Formstack Submission for form Security Breach Notifications

Submitted at 06/21/17 6:26 PM

**Business Name:** 

Jones Day

**Business Address:** 

250 Vesey Street New York, NY 10281

Company Type:

Other

Your Name:

Mauricio Paez

Title:

Partner

Contact Address:

250 Vesey Street New York, NY 10281

**Telephone Number:** 

(212) 326-7889

Extension:

**Email Address:** 

mpaez@jonesday.com

Relationship to Org:

Owner

Breach Type:

Electronic

Date Breach was Discovered:

06/14/2017

**Number of Massachusetts Residents** 

Affected:

4

Person responsible for data breach.:

3rd Party Provider

Please give a detailed explanation of how the data breach occurred.:

The Sabre Hospitality Solutions SynXis Central Reservations system (Hospitality CRS) facilitates the booking of hotel reservations made by consumers through hotels, online travel agencies, and similar booking services. Following an examination of forensic evidence, Sabre notified Lawyers Travel Services, our travel services provider, on or about June 6, 2017 that an unauthorized party gained access to account credentials that permitted unauthorized access to unencrypted payment card information, as well as certain reservation information, for a subset of hotel reservations processed through the Hospitality CRS. Sabre's investigation determined that the unauthorized party first obtained access to payment card and other

a distribution of the entire transfer of the Adams of the	
	reservation information on August 10, 2016. The last access to payment card information was on March 9, 2017.
Please select the type of personal information that was included in the breached data.:	Credit/Debit Card Number = Selection(s)
Please check ALL of the boxes that apply to your breach.:	The breach occurred at the location of a third party service provider. = Selection(s) There is a written contract in place with the third-party provider requiring protection of personal information. = Selection(s)
For breaches involving paper: A lock or security mechanism was used to physically protect the data.:	N/A
Physical access to systems containing personal information was restricted to authorized personnel only.:	N/A
Network configuration of breached system:	N/A
For breaches involving electronic systems, complete the following:	Breached data was encrypted. = Selection(s) Personal information stored on the breached system was password- protected and/or restricted by user permissions. = Selection(s)
All Massachusetts residents affected by the breach have been notified of the breach.:	Yes
Method(s) used to notify Massachusetts residents affected by the breach (check all that apply)::	E-mail = Selection(s)
Date notices were first sent to Massachusetts residents (MM/DD/YYYY):	06/22/2017
All Massachusetts residents affected by the breach have been offered complimentary credit monitoring services .:	Yes
Law enforcement has been notified of this data breach.:	Yes
Please describe how your company responded to the breach. Include what changes were made or may be made to prevent another similar breach from occurring.:	Sabre is committed to a global, holistic security program focused on protecting its systems. In fact, its level of investment in state of the art security technology and highly qualified personnel has more than tripled since 2013. Using a layered security approach, Sabre has enhanced the security around its access credentials and the monitoring of system activity to further detect and prevent unauthorized access. Consistent with that approach, Sabre enlists best-in-class external resources to reassure you that Sabre addresses security with the utmost care and expertise.

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